



JOB DESCRIPTION

Vacancy: CC&B Solutions Architect
Reference: GRPAACCB
Date: 28/03/2019
Contract: Permanent
Reporting to: Strategy and Architecture Manager
Location: Newforge Lane, Belfast

Your new company...

As Viridian Group we are already working for you every day.

How? As Ireland's leading energy provider, we generate and supply energy to hundreds of thousands of homes and businesses across the island of Ireland via our **Power NI**, **Power Procurement** and **Energia** businesses. Chances are, when you flick the switch we've had something to do with the lights coming on.

As you can imagine, powering over 1 million customers takes a pretty big team of people who are as powerful and energetic as the electricity we supply. Our industry is in a constant state of change and we need exceptional people like you to help us deliver the future of energy. So... are you ready to switch on your career with Ireland's leading energy provider?

What we offer...

Joining us on a permanent basis, you'll receive a competitive salary plus an attractive bonus structure. With a market leading benefits package including up to 36 days leave a year (25 days annual leave and 11 days bank/public holidays), generous company pension scheme, private healthcare for all the family, access to Learning and Development opportunities, Wellbeing Programme, Subsidised Gym Membership and free onsite car parking!

Your new role...

Reporting to the Strategy and Architecture Manager, you will lead on the design and ongoing development of Oracle Customer Care & Billing (CC&B) and associated Oracle platforms to meet business needs. You will provide technical leadership to business, development and support teams, collaborating on designs and conducting solution reviews reviewing solutions that interface with CC&B. A key tenant of this role is to assure stakeholder of the viability and effectiveness of Billing solutions, therefore being able to converse at all levels and to manage expectations is essential. And from a technical and engineering perspective, you will ensure that enterprise design standards are consistently applied to allow for the successful delivery of business requirements and to simplify the realisation of future business needs.

You will also be responsible for supporting the development of the Viridian Group Technology and Innovation architectural strategy and direction. This will involve taking ownership of current CC&B architectures and developing blueprints which support the continued growth of the business, to increase agility and reduce technical debt.



Committed to Fairness
and Equality at Work



This is a highly collaborative role and a significant amount of your time will be in working with business stakeholders, understanding their needs and focusing on business case objectives, leveraging best practice processes across the solution set, and scope management. To bring the best ideas to the fore, you will be an active learner, keeping up to date with developments and be willing to share your learnings with the business wide community.

Main Duties:

- Conduct meetings with business owners and transform requirements into effective and strategically aligned solutions which are clearly and concisely communicated
- Exercise judgment and business acumen in selecting methods and techniques to deliver functional and technical solutions on non-routine and very complex aspects of applications and technology installations
- Facilitating solution design workshop. Designing, writing and vetting functional specification for configuration, enhancements, new designs, interfaces and reports
- Conduct high level design and specification documentation for CC&B and database solution designs, overseeing these designs through low level development and implementation
- Provide the layout of existing systems architecture for various systems interfacing with CC&B system
- Develop/review detailed estimates for design and development phases based on requirements & design
- Perform quality, functional, technical reviews during the design and development phases
- Involve in full cycle of project implementation activities; such as such as business requirement gathering, solution design development, configuration & customising, system documentation, functional testing & cutover
- Drive standardisation and simplification across the enterprise, lowering cost, improving quality and value of applications in a strategic manner
- Govern adherence to architecture processes by projects and operations, presenting key findings to Architecture Review Board (ARB)
- Own and drive actions stemming from audits and reviews
- Develop reference architectures, policies and standards and present to ARB for ratification
- Independently perform complex development/programming analysis
- Ensure design and development policies are adhered to agreed standards. Where standards do not exist, to take ownership and propose standards for review and ratification
- Lead the development of and publish the Oracle Utilities roadmap and new functionalities applicable to Viridian
- Host lunch 'n' learns with the business community on technical and non-technical topics on Oracle CC&B
- Assist in the development of reference architectures, standards and principles
- Providing support to our partner ecosystem of designers, domain architects, technical analysts/specialists on all aspects of Viridian solution architecture
- Proactively use of continuous improvement techniques to better overall process and performance
- Providing support and development to business process areas



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Benefits and Location

The post will be offered on a permanent personal contract basis and will include an attractive benefits package, including a salary to reflect the skills and experience of the successful candidate. The post will be based in our offices at Newforge Lane, Belfast.

PERSONNEL SPECIFICATION

Knowledge and Experience:

Essential

- Extensive experience in leading multidiscipline CC&B delivery teams through significant architecture projects including direct hands on experience of CC&B application architecture and solution design
- Expertise in multiple business processes across two or more product families or ability to architect and design technology solutions encompassing multiple products and make decisions based on impact across the landscape
- Extensive experience and use of Oracle CC&B Integration best practices
- Experience with the Oracle Utilities Application Framework (OUAF) and Oracle Service Bus (OSB)
- Solid experience of high volume complex batch processing and billing processes
- Experience of workflow development best practices
- Solid experience of high and low level solution designs - conceptual, logical and physical architectures
- Knowledge of Oracle CC&B product roadmap and ability to translate this into a contextual roadmap for the business
- Excellent organisational and time management skills with the ability to prioritise effectively
- Able to demonstrate a high level of accuracy and attention to detail
- Ability to communicate effectively and build rapport with team member and other teams
- Current driving licence and access to a car

Desirable

- Experience of CC&B Implementation using AIX (IBM) Operational system
- Experience of DevOps practices and can apply these concepts in the context of Oracle CC&B
- Experience of implementing CC&B in a SMART metering context
- Experience with middleware technologies – design, build and implementation
- Experience of successfully implementing architectural standards using TOGAF 9.x
- Experience of delivering projects to, or supporting systems for the Energy and Utility sectors

Competencies:

- Communication – clearly communicates to a variety of audiences using a range of methods. Able to facilitate discussions on specific subjects or of a complex nature.



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- People & Team Development – provides specialist support and advice to individuals/teams. Continually enhances own specialist skills and builds appropriate specialist capability.
- Strategic Approach – anticipates and understands changing trends in area of specialism. Identifies potential risks and opportunities. Explores and tests new ways of adding value.
- Drive for results – develops, prioritises and delivers on agreed actions. Displays creativity in problem solving.

Additional Requirements:

The job requires a considerable degree of commitment, flexibility and adaptability on the part of the job holders to meet quality standards and work deadlines. The individual must have a forward thinking approach and be able to work independently.

To apply

Please email your CV to careers@viridiangroup.co.uk to be considered for this role. Please also complete and send the attached Monitoring form to monitoringofficer@viridiangroup.co.uk. Both emails should include your National Insurance Number and have the reference and job title GRPAACCB CC&B Architect in the subject header.

All correspondence will be communicated via email. A reserve list may be held for 6 months in which you will be placed if you are suitable for the role.

The closing date for applications is 11 April 2019.

Viridian Group is an equal opportunities employer.



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